Terms and Conditions



**1.  Booking**

Bookings are accepted in good faith and based on the information you provide.

Your booking will only be confirmed once the non-refundable deposit of 10% of the service commissioned has been paid.  This payment will secure the date and time of your ceremony.

**2.  Deposit**

 A non-refundable deposit of 10% of the service commissioned is payable to secure your booking and date and time for your ceremony.

**3.  Balance Payment**

The full balance due is payable six (6) weeks prior to the ceremony.

If making a booking and your ceremony is to take place within 8 weeks, then payment is required in full on receipt of the completed booking form.

Once full payment has been paid it is non-refundable.

All Sunday bookings will have an additional fee of £75.00 payable

All Bank Holiday ceremony services will have an additional fee of £100.00 payable

Payments can be paid in cash, bank transfer or PayPal.

**4.  Legalities**

The Wedding ceremonies provided by Human Touch Celebrant services are not legal ceremonies.

Human Touch Celebrant services will be pleased to supply you with details of the local Registration Office and what makes a marriage legal in England and Wales.

If you require the ceremony to be legally recognised, then you must arrange this with your local Registration Office.

All other services are not required to be legally recognised.

**5.  Confidentiality**

We will hold all information provided to us in the strictest of confidence.

We will not share any information you provide to us with any third parties, without your express permission.

Any ceremony examples we supply to you must also be kept as confidential and not shared with others, without our written consent.

**6.  Your Responsibilities**

It is your responsibility to book the location or venue of your choice for the date and time required.

It is your responsibility to pay for all costs associated with the venue or location of your choice and Human Touch Celebrant services will not be responsible and cannot be held liable for the failure of the venue to fulfil its obligations to you.

**7.  Events outside our control**

Human Touch Celebrant services are not responsible and cannot be held liable for the weather conditions on the day of your event.  If you have booked an outside location and there are serious weather conditions on the day of your event it is your responsibility to ensure an alternative venue/solution is available.

Human Touch Celebrant services will make every effort to fulfil the engagement booked but are not responsible for the non-arrival due to circumstances beyond the Celebrants control.  This includes but not comprehensive of:

Extreme weather conditions

Industrial action

Failure of public services

In the event of illness of any of our celebrants, every effort will be made to provide a substitute Celebrant.  In this situation, full details of your booking will be passed onto the substitute Celebrant.  No additional fee will be charged.

Human Touch Celebrant services will not be responsible and cannot be held liable in any way for the cancellation of a venue or location by the venue or location responsible for the booking and booked by you for your event.

**8.  Cancellation Policy**

Cancellations will be accepted up to eight (8) weeks prior to the event.  Once full payment has been received there will be a 100% cancellation fee, less the deposit paid.

Cancellations must be made in writing.

Human Touch Celebrant services reserve the right to cancel your booking without liability to you and without any obligation to refund your deposit if:

you do not pay the balance of your ceremony by the due date for such payment; or

we have reasonable grounds to believe that you may not pay us the balance of your ceremony by the due date, and we have requested you to explain the position and you have not done so satisfactorily.

**9.  Amendments**

Human Touch Celebrant services reserve the right to amend these terms and conditions and/or contents of collections without prior notice.